



May 5, 2000

To Whom It May Concern:

For over three years now, we have worked so closely with Beyond Audio, that they have become an enriching extension of our building process. We can always count on Beyond Audio to custom design every system to meet all of the requirements of each individual project, anticipating every possible angle. We are always pleasantly surprised by how much more we get than expected.

Beyond Audio must be noted for their comprehensive knowledge and expertise in their field. Their professional approach helps us to educate our clients, and they are always willing to answer any and all questions. Their thorough analysis of our customers' needs ensures that all specifications are met and all considerations are accounted for. We can always rely on their impeccable workmanship.

Our working relationship with Beyond Audio is always stress free. They are so flexible and adaptable that they have been able to avert situations which could have been potentially disastrous. For instance, we once forgot to call them and the house was nearly complete, well past the wiring stage. The professionals at Beyond Audio were still able to come and cheerfully get the work done, no extra charges or headaches. The client never knew the difference. Timelines are always adhered to, even when difficulties arise. Homes are always left neat and tidy. We rest assured that Beyond Audio's quotes are fair and reflect all costs; we are never nicked and dimed as the work progresses.

We can always depend on Beyond Audio to deliver exceptional customer service. Clients revel in their loyal positive attitude, always being treated with the utmost respect. We are secure in our confidence in Beyond Audio's ability to deliver all that we need and more, and wholeheartedly recommend them.

Sincerely,

Tom Weisbeck, Manager
CRC Construction Ltd.
The Villiage at Gallaghers Canyon