

To: Beyond Audio Inc.
Kelowna, B.C.

From: Tony and Marilyn Koenen

Dear Mike;

I thought I must send you a big thank-you for the great job on the installation of the surround system and 52" big screen in my media room. The system sounds fantastic!

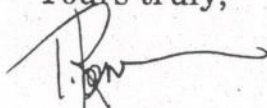
I can also tell you now, that you saved me \$162.00 on the prices from your competitors, and I should tell you I appreciated the fact that you never tried to sell me some huge system I didn't need like the other companies did. Thank you for that as well.

If I can ever give you a reference on your service please do not hesitate to ask. It's very hard to find the kind of service you gave me with any other business anywhere, and your potential customer should know that!! Superb service!

I am making plans to add an alarm and intercom system as we discussed, and will be giving you a call on this within the next couple of months.

Again, thank you.

Yours truly;

A handwritten signature in black ink, appearing to read 'T. Koenen', with a long, sweeping flourish extending to the right.

Tony Koenen